



## Press Clipping

**Title: Business Live**

**Month: January 2020**

## 20 businesses in Wales to watch in 2020

The new year is set to bring a number of new challenges to businesses across Wales. The UK's withdrawal from the EU seems to be happening, but the process and outcomes are far from known. The following companies have shown great progress in the past year or two, and have plans to build on that growth in the coming year

### 19. Vizolution

The Swansea-based company made its fourth appearance on the Wales fast Growth 50 list in 2019 and it has plans to continue its growth. In the next 18 months, Vizolution plans to scale across different regions and markets, and continue to acquire new clients in Europe, North and South America.

Vizolution is a customer experience technology provider which helps enterprises streamline complex customer journeys by replicating the qualities of face-to-face interactions within remote channels. It works with more than 30 financial service institutions, telecoms and utility companies, such as HSBC, Santander, RBS and Telefonica, its suite of SaaS solutions expands the functionality of remote channels by enabling customers to do everything they could in branch, but remotely (either online or over the phone). This means that customers can share, display, exchange, complete, verify and sign documents as if they were face to face and works without requiring customers to download any software or apps.

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